

**METHOD AND APPARATUS FOR CONTROLLING  
AN ELECTRONIC DEVICE**

5

**ABSTRACT OF THE DISCLOSURE**

A method (300, 400), system (245) for and corresponding communications unit 200 provide assistance for and control of the unit. The system in one embodiment, preferably comprises: a processor (223) and a memory (225); where the 10 processor interprets a control message, available from a local application or remote agent (119), that corresponds to one or more control commands, such as keypad activations to provide keypad data and executes software instructions stored in the memory to control the communication unit according to the keypad data. The control message can represent voiced instructions that have been converted to control 15 commands in order to provide assistance to a user of the unit or device.